1. EXECUTIVE SUMMARY	
Executive Summary	Page

2. INTRODUCTION	
Cheshire East Care Home Quality Improvement Strategy	Page
Cheshire East Vision / Key Principles	
Roles of service users, families, carers and the community	
National and local context	
Purpose and function of a care home	
Aims and objectives	

3.		
Needs Assessment		
Prevention and Reablement		
Local Services		
Future Provision		

4. ROUTES INTO CARE	
Prevention	Page
Reablement	
Self funded people	
Funding arrangements	
Robust admission pathway	

5. COMMUNITY SUPPORT	
Care planning and review	Page
MCA and DoL	
Re-assessment of need	

6. ROLES OF SERVICE USERS, FAMILIES, CARERS AND THE COMMUNITY	
Service Users	Page
Families and Carers	
Community	

7. MANAGING THE MARKET	
Contracts	Page
Funding Arrangements	
Key Performance Indicators / Outcomes	
Quality Assurance	

8. SAFEGUARDING	
Process and procedures	
Never events	

9. QUALITY	
Workforce	Page
Care planning	
Personalisation	
Hydration and nutrition	
Prevention and reablement	
Technology	
Falls prevention	
Infection control	
Oral health	
Emotional needs	
Behaviour management	
Medicines management	
Transition from residential to nursing care	
Frailty management	
Prevention/reduction in pressure ulcers	
Mental health	
MCA and DoL	
Dementia care	
Emergency care and diagnostics	
End of life care	